

1:1 Strategy Sessions Client Service Agreement Terms and Conditions

- Strategy sessions are 90 minutes in length via video or phone (based on client preference). In-person sessions are not provided.
- Fast Action Bonus Pre-strategy call is audio call only.
- Strategy session calls to be scheduled within 3 months of purchase. (If purchasing multiple sessions, a minimum of 10 days required between each call).
- Only ONE reschedule is allowed at any point during the 1:1 Strategy Session service window.
- I am a licensed mental health therapist, however these 1:1 strategy sessions are not mental health therapy and I will not be acting in the role of your mental health therapist during these calls. I am providing psychoeducation services as an educator wellness coach and consultant.
- The information provided as a part of these strategy sessions is for psychoeducational purposes only and should not take the place of a professional therapeutic relationship with a qualified mental health professional.
- Any communication pertaining to these strategy sessions will be conducted via email (DrFlowers@BalancedBlackEducator.com) with NO service-related communication exchanged via social media DMs.
- There are no refunds provided under any circumstances and for any reason. Please understand that your purchase cannot be refunded.

My signature below indicates a thorough understanding of client service agreement terms and conditions for 1:1 strategy sessions. I know that if I have any questions or need clarification on any of the above items, I can email Dr. Flowers to get my questions answered BEFORE I sign this agreement. My signature below indicates agreement to the above-mentioned policies and I agree to abide by the policies of Dr. Siobhan D. Flowers, d/b/a Balanced Black Educator.

Client Signature

Print

Date